

2015-16 DELAWARE GRIEF RESOURCE DIRECTORY

Police and Victim Services

www.degac.org

POLICE/VICTIM SERVICES

Delaware State Police Victim Services/Delaware Victim Center

24 hour toll free hotline 1-800-VICTIM-1

Troop 2, 100 LaGrange Avenue, Newark, DE 19702, (302) 365-8488

Troop 3, 3036 Upper King Road, Dover, DE, (302) 697-3602

Troop 4, 23652 Shortly Road, Georgetown, DE 19947, (302) 752-3835

Troop 5, 9265 Public Safety Way, Bridgeville, DE 19933, (302) 337-1008

Troop 6, 3301 Kirkwood Highway, Wilmington, DE 19808, (302) 633-5000 x 5 Trabajadora bilingüe para víctimas de crímenes

Troop 9, 414 Main Street, PO Box 627, Odessa, DE 19730, (302) 378-5749 x 226

Milford State Service Center, 13 S W. Front Street, Suite 105, Milford, DE 19963, (302) 424-7270

Area Served: Statewide

Hours of Operation: 24 hours, 7 days a week

Provide crisis intervention, information and referrals. Available to respond to crime scenes, hospitals, and homes at the request of the investigating police agency.

Department of Justice, State of Delaware

Wilmington: 820 N. French Street, Wilmington, DE (302) 577-8500, Fax (302) 577-2496

Kent County: 102 W. Water Street, Dover, DE (302) 739-4211, Fax (302) 739-6727

Sussex County: 114 Market Street, Georgetown, DE (302) 856-5353, Fax (302) 856-5369

Toll Free Line – 1-(800) 870-1790

Para ayuda en Español (Spanish Assistance Line) – 1-(877) 851-0482

Area Served: Statewide

Hours of Operation: 8:00 – 5:00 M-F

Victim-Witness Assistance Program: Social workers and victim service specialists provide information and support to victims of crime during prosecution. All victims and witnesses receive information about status of the case, available resources, crisis counseling and restitution, and assistance with filing for Violent Crimes Compensation. Social workers provide supportive services and court accompaniment.

Department of Justice, United States

(302) 573-6277

Toll Free Line 1(888) 293-8162

TTY (302) 473-6274

Area Served: Delaware

Hours of Operation: 8:30 – 5:00 M-F

Prosecution based services for victims and witnesses of federal offenses within the jurisdiction of the US Attorney's Office for Delaware including notification services, court orientations and accompaniment, referral to supportive services.

Dover Police Department Victim Services

400 S. Queen Street, Dover, DE

(302) 736-7134

www.doverpolice.org

Area Served: Dover

Hours of Operation: 24 hours, 7 days a week

Law enforcement based services for crime victims and survivors. Provide death notifications, bereavement support, and crisis intervention for surviving family members and friends in cases of fatal accidents, homicides, suicides and other deaths. Referrals to community services, criminal justice informational updates, assistance with filing court related paperwork and other services.

Georgetown Police Department

335 N. Race Street, Georgetown, DE 19947

(302) 856-6613 Victim Services Specialist

Newark Police Department Victim Services Unit

220 S. Main Street, Newark, DE 19711

(302) 366-7100 x3137 Victim Services Coordinator

Emergencies: 911

Area Served: City of Newark

Hours of Operation: 8:30 – 5:00 M-F

Social work services to victims and witnesses of violent crime including (but not limited to): crisis intervention, information and support for the court process, assistance applying for Violent Crimes

Compensation, information and referrals for community based services, court accompaniment, assistance with court related paperwork, personal and telephone follow up, police department liaison.

New Castle County Police Department Victim Services Unit

3601 N. DuPont Highway, New Castle, DE

(302) 395-8193 or (302) 395-8135

(302) 395-8117 (Spanish / Español)

Emergencies: 911

Area Served: New Castle County

Hours of Operation: 8:00 – 4:00, M-F

Provide support and information to crime victims and their family members within the New Castle County Police jurisdiction. Services include crisis intervention, information about case status, education and information about the criminal justice system including the Protection from Abuse process, court accompaniment, assistance with filing Violent Crimes Compensation Board claims and referrals to private counselors and social service agencies.

Wilmington Police Department Victim Services Unit

300 Walnut Street, Wilmington, DE

(302) 576-3622 - Victim Services Coordinator

(302) 576-3665 – Bi-lingual Caseworker—Trabajadora bilingüe para víctimas de crímenes

(302) 576-3648 – Domestic Violence Coordinator

(302) 576-3652 – Youth Caseworker

(302) 576-3975 - Caseworker

Area Served: Wilmington

Hours of Operation: 8:30 – 4:30, M-F

Social work services to victims of various crimes, especially those with injury. Information and support for dealing with court processes. Help in applying for victims compensation. Provides Liaison with law enforcement, public education and advocacy on victim's issues.